

Kurmi

**SOLUTION SHEET** 

## Kurmi Provisioning Suite for Cisco

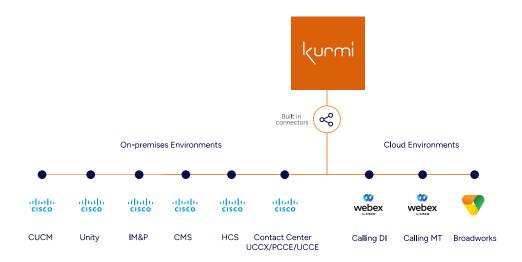
Simplify Administration Management of the Full Cisco UC Suite

As the collaboration needs of modern enterprises evolve, so must the IT team's ability to address them. Managing complex Unified Communication (UC) ecosystems, cloud migration, digital transformation projects, etc. can be streamlined and completed more effortlessly with the right tools.

That's where Kurmi comes in! Kurmi Provisioning Suite delivers a state-of-the-art management platform that both automates and simplifies the administration of the full Cisco UC Suite from a single interface. Kurmi combines exceptional performance, configuration capabilities, and security to optimize your investment in Cisco solutions, whether on-premises or in the cloud.

# Manage the Full Lifecycle of your Cisco UC Ecosystem from a Single Pane of Glass

With its built-in connectors, Kurmi centralizes user management across Cisco's offerings, eliminating the burden on IT admins to learn and manage each individual, native administration portal.



## Why Do You Need a UC Management Solution?



Simplify

UC administration management.



#### **Automate**

MACDs (Moves, Adds, Changes, Deletes) and day-to-day operations.



#### Delegate

routine tasks to the helpdesk or other designated employees.



#### Migrate

at your own pace from other platforms or to the cloud.



### Powerful Features to Future-Proof UC Investments

#### Simplify and Automate Provisioning

Kurmi dramatically simplifies common tasks like MACDs (Move, Add, Change, Delete), reducing the effort to manage them down to a few clicks. Provisioning a new user across the entire Cisco ecosystem takes as little as 30 seconds.

#### Self-Service Portal

Empower end user self-service for simple operations like call forward management, password reset, and phone remote control. Define the level of autonomy for your users based on internal policies and reducing IT's workload.

#### Zero Touch Provisioning

Kurmi delivers a single point of integration between IT and Cisco UC systems: user provisioning and basic operations (MACD) can be triggered from your ITSM, Active Directories, or HR systems.

#### Webex Suite License Management

Provisioning Webex Suite users quickly and efficiently. Upgrade or downgrade users as needed and enable new or security-enhanced capabilities as end user roles change.

#### Delegate Common Admin Tasks

Day-to-day operations can be offloaded to less-specialized employees such as helpdesk, local admins, and HR assistants. Advanced Role-Based Access Control (RBAC) and scheduling features let you simplify the setup and monitoring.

#### **Bulk Management**

Easily make changes for groups of users to save time and effort. Choose specific criteria to perform one update for groups of users without concern for data loss or errors.

#### Consistent Data

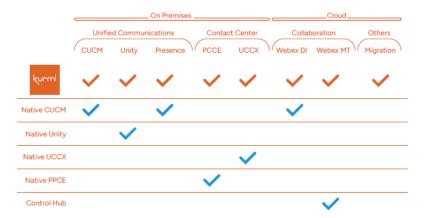
Set up clear operational processes and workflows that can scale with your organization while maintaining consistent data across your Cisco UC and IT systems.

#### Webex Calling Migration

Kurmi simplifies migrations to Webex Calling. Automatically discover and import user details such as phone number assignments, services, and security settings from existing CUCM profiles. Data transfer is seamless and adheres to your business rules.

### ONE Interface to Manage ALL Your Cisco Admin Portals

While Cisco provides individual admin interfaces for each service, Kurmi combines them all on one simple platform. Manage them all from one interface—from on-prem to the cloud or hybrid architectures, and multi-vendor environments.



Get started today with a no-obligation demo.

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